

Presentations

Ms. Wire Has Several Presentations Ready For Customization For Your Group:

Productive Conflict: Engage Staff and Patients to Prevent Claims

Practicing Medicine So We Don't Fear Patients: Understanding the Emotions that Lead to Claims

Avoiding Claims: Truth in Caring

During 2005, Ms. Wire developed specific presentations for a number of professional groups and clients:

"Using Outcome Disclosure as a Claims Management Tool," Missouri Bar Health and Hospital Law Committee, May 2005

"Minimizing Malpractice Losses: Truth in Caring" for *Inside the Experience of Illness: Hope and Truth in Pain and Palliative Care*, symposium sponsored by Barnes-Jewish Hospital College of Nursing and the Center for the Study of Ethics and Human Values at Washington University, St. Louis, MO, April 2005

Basic Physician Risk Management, Griffin and Milford Hospitals, Milford CT, June 2005

Physician Risk Management 101, North General Hospital, New York, NY, April-May 2005

Reducing Risk in the Emergency Department, Legatus Emergency Services, St. Louis, MO, June 2005

Upcoming Presentations

Keynote, Kansas Association of Risk and Quality Management Annual Conference, Wichita, KS, September 14-15, 2006

"Playing Well in the Sandbox: Risk Managers as Conflict Management Experts," American Society for Healthcare Risk Management Annual Conference and Exhibition, San Diego, CA, October 31, 2006



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